



Panoply Wood Products Inc.
#209 – 1024 Ridgeway Ave
Coquitlam, BC
Canada V3J 1S5
778-355-7266

Panoply Wood Products Inc. warrants that PanoPlus Underlayment Plywood when installed and handled according to Panoply Wood Products Inc. installation instructions

- Will hold most decorative flooring materials including sheet vinyl, vinyl tile, ceramic tile, carpet, laminates, and wood floors ("Floor Covering") firmly when the Floor Covering is installed in accordance with the Floor Covering and adhesive manufacturer's instructions.
- Will not delaminate, buckle or warp.
- Will not have core voids or core laps that render this plywood un-useable as underlayment.
- Will not be the sole cause of any discolor or staining to the Floor Covering.

Panoply Wood Products Inc. offers no warranty against seam telegraphing. The seam is a condition of the installation (and even at times the environment) but not the plywood underlayment.

If any PanoPlus Underlayment Plywood panels should fail to meet the above conditions

within the lifetime of the original floor, Panoply Wood Products Inc. at its option will:

Replace the panels found to be defective, or Refund the full purchase price of the panels found to be defective, or Reimburse the reasonable cost (including reasonable installation cost, if any) of the decorative flooring and the installation directly damaged by the defective PanoPlus Underlayment Plywood panels.

The liability of Panoply Wood Products Inc. for any claim is limited to the wholesale replacement cost of the installation of the PanoPlus Underlayment Plywood panels, adhesives, decorative flooring and labor affected by the failure of the panels. It is understood and accepted by all parties that the replacement or refund due under any warranty claim will be provided at the original purchaser's cost. Except for commercial installations as provided below, it is understood and accepted by all parties that for the purpose of this warranty, the length of the Limited Lifetime Warranty shall be considered to be the life of the original floor.

This warranty only applies to the original floor installed over the underlayment. If a second floor is installed over the underlayment, or the underlayment is reused this warranty is immediately voided.

You must notify Panoply Wood Products Inc. within thirty (30) days after discovery of product found to be defective under this warranty describing in detail the believed defect at the following address:

Panoply Wood Products Inc.
#209 – 1024 Ridgeway Ave, Coquitlam, BC, Canada, V3J 1S5
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The claim must provide the PanoPlus Underlayment invoice indicating the date and location of purchase, as well as documentation providing the date and location of the installation, the nature of the problem and the name, address and telephone number of the person making the warranty claim.

An authorized representative from Panoply Wood Products Inc. must be given the opportunity for thirty(30)days after such notice to inspect the floor prior to any alterations, change or repair. In any case where Panoply Wood Products Inc. is not notified before any alteration, change or repair is made to the floor, Panoply Wood Products Inc. is released from any liability on the claim.

If the subject floor is also covered by products of any other flooring products manufacturer, this limited warranty applies only to PanoPlus Underlayment Plywood which is covered solely by Panoply Wood Products Inc.

This warranty does not cover damage due to improper installation of floor covering material. In addition; tears or ruptures to the floor surface, standing water, fire, floods, natural disasters, or fault in the plumbing that affects the performance of the floor system are not covered. This warranty is non-transferable and covers only original use in residential applications. This warranty does not cover against tile pop. ALL WARRANTIES ARE GOOD FOR ONE YEAR IN COMMERCIAL APPLICATION.

Panoply Wood Products Inc. reserves the right to discontinue items in its product line or offering. Should the product covered by this limited warranty be discontinued, Panoply Wood Products Inc. shall have the right to substitute a product of equal quality at its sole discretion.